



**For Immediate Release**

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**Senior Citizen Water Bill Discount**

On September 5, 2019, City Council unanimously approved an ordinance that will give senior citizens in Alvin the opportunity to apply for a 20% discount to their water bills beginning with the first billing cycle in November for October service. This discount will be applied to the minimum base rate for the first increment of water usage up to and including 2,000 gallons. To receive the discount, one must:

- Be at least 65 years old
- Live at the address listed on the application
- Be a single-family residential customer
- Have the water/sewer bill in your name

To apply for the discount, seniors must complete an application form and establish proof of age and address. A copy of one of the following is needed for eligibility:

- Texas Driver's License
- Texas Department of Public Safety Identification
- Birth Certificate
- Other – a document that states your date of birth

**Frequently Asked Questions**

**Q: How much is the current rate versus the discount rate?**

A: With the discount, the charge for water up to 2,000 gallons, is \$14.54 (water). The same charge without the discount is \$18.18 (water). The discount does not apply to sewer or garbage charges. It only applies to base rate water charges.

**Q: When will I see the discount take effect?**

A: The discount will take effect on the next bill after submitting the application.

**Q: If I live outside City Limits do I still qualify?**

A: To qualify for the Senior Citizen Discount residents must reside inside City Limits.

**Q: What if I live in an apartment?**

A: The senior discount only applies to single-family residential customers who pay their water bill directly to the City of Alvin.

**Q: Where can I obtain an application?**

**A:** Applications may be obtained at City Hall in the Utility Billing Department, or on the City's website at [www.alvin-tx.gov](http://www.alvin-tx.gov) Departments & Utilities / Water Utility Billing / Garbage Collection / Senior Citizen Water Bill Discount.

**Q: How may applications be submitted to the City?**

**A:** In-person delivery to the Utility Billing Department at City Hall, 216 West Sealy, Alvin Texas. Also, the application along with required documentation may be emailed ([u\\_utilitybilling@cityofalvin.com](mailto:u_utilitybilling@cityofalvin.com)), faxed (281-388-4265) or mailed to the Utility Billing Department. Applicants will be responsible for contacting the Utility Billing Office to ensure receipt of their application.

Citizens are encouraged to contact the Utility Billing Department with questions by phone: 281-388-4264 or e-mail: [u\\_utilitybilling@cityofalvin.com](mailto:u_utilitybilling@cityofalvin.com).